

ISRAEL D. ABARQUEZ

IT Support Specialist | IT Infrastructure | Software Development

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PROFESSIONAL SUMMARY

IT professional with experience in IT infrastructure, technical support, network configuration, hardware and software troubleshooting, system administration, software installation, and computer maintenance. Skilled in diagnosing and resolving technical issues, configuring workstations and network devices, deploying operating systems, and maintaining reliable IT systems. Additional experience in software development, web technologies, database management, and application development. Strong problem-solving and troubleshooting skills with a focus on providing effective technical support and practical technology solutions.

TECHNICAL SKILLS

IT Infrastructure & Support	Software Development	Development & Deployment Tools
• Network Configuration & Installation • Hardware Troubleshooting • Computer Maintenance • Desktop & Workstation Setup • Operating System Installation • Printer Configuration • Software Installation & Configuration • IT Security & System Maintenance	• C# • .NET • Blazor • WinForms • HTML5 • CSS • JavaScript • PHP • WordPress • Microsoft SQL Server	• Visual Studio • Visual Studio Code • GitHub • Docker • Microsoft Office • Google Workspace • Adobe Photoshop

PROFESSIONAL EXPERIENCE

AITECH SOLUTIONS | June 2026 – Present
(Freelancer)

IT Support Specialist | San Fernando, Pampanga

- Manage and maintain IT infrastructure, workstations, and computer systems to support business operations.
- Configure, monitor, and troubleshoot network connections and infrastructure.
- Provide technical support by diagnosing and resolving hardware, software, and system issues.
- Install and configure printers, device drivers, operating systems, and business applications.
- Perform computer reformatting, operating system deployment, software installation, and workstation setup.
- Troubleshoot hardware failures and software problems to restore system functionality.
- Perform routine system maintenance and implement basic security measures to improve system reliability.

SOFTWARE DEVELOPMENT EXPERIENCE

Personal / Freelance Projects | 2022 – 2026

- Developed websites and web-based solutions using HTML, CSS, JavaScript, PHP, and WordPress.
- Built desktop and web applications using C#, .NET, Blazor, and WinForms.
- Worked with databases and SQL for application data management.
- Used GitHub for source-code management and project versioning.
- Used Docker for application and container deployment.
- Troubleshot software issues and improved application functionality.

EDUCATION

DEGREE / COURSE

AMA / Computer College

Angeles City | 2010 - 2014

CERTIFICATIONS

Computer Technician | Mobile Power (Tesda)

CORE COMPETENCIES

- IT Support
- Technical Support
- IT Infrastructure
- Network Troubleshooting
- Hardware Troubleshooting
- Software Installation and Configuration
- System Administration
- Computer Maintenance and Repair
- Web Development
- Software Development
- Database Management
- Technical Problem Solving
- System Troubleshooting
- User Support

